

mspnice award

December 30th, 2016

Greetings Managers,

One of your employees, Nicole Goldberg, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Nicole for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Nicole!



John Shabelski and Nicole Goldberg, Caribou Coffee;
with Matt Grimm, MAC Manager, Concessions and Business Development

★ **Customer compliment:**

She knows a lot of her customers and
does a GREAT job all the time.