

mspnice award

May 16th, 2016

Greetings Managers,

One of your employees, Officer Matthew Campson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Matthew for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Matthew!



Officer Matthew Campson, Airport Police Department,
with Sergeant Bill Stevens, Airport Police Department

Customer compliment:

I was at MSP Airport on Thursday night with my father in law and found that he was missing his wallet. We first went to the Delta desk, and the gentleman from Delta suggested we call the Airport Police. Officer Matthew Campson came over on his bike, and was very helpful, friendly and very understanding. He even gave us some information on our return flight and tips getting to the airport and going through security.

I just wanted to send some kudos to your department and to Matthew. The wallet has been found and we appreciate all of his help!

Deb Celworph