

mspnice award

August 31st, 2016

Greetings Managers,

One of your employees, Officer Patrick Reckinger, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Patrick for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Patrick!



Sergeant Bill Stevens and Officer Patrick Reckinger; Airport Police Department

★ Customer compliment:

I am pleased to write this acknowledgement on event of your tremendous effort and successful results in finding my non replaceable lost items. I was highly discouraged up on the phenomenon. But your cooperativeness healed my heart wound. By this I am highly appreciate to the airport police in general and his honorable
Officer Patrick Reckinger in particular.

*Yours,
Gebresenbet Siraga*

Thanks all again!!!