

# mspnice award

December 14<sup>th</sup>, 2016

Greetings Managers,

One of your employees, Peter Stohl was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Peter for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Peter!



Isabella Rhawie, MAC Manager CMAA, with Peter Stohl, Bianka Kay, and Brigitte Paris, Caribou Coffee

★ **Customer compliment:**

Peter- The best I have seen at any Caribou and I've been to many. People could learn a thing or two from him!