

mspnice award

August 4th, 2016

Greetings Managers,

One of your volunteers, Steve Winnick, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Steve for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Steve!



Jeff Prauer, Travelers Assistance Shift Supervisor,
with Steve Winnick, Travelers Assistance

★ Customer compliment:

I had stopped at the Information Desk for directions and put my new book on the counter. I walked away to find my gate and forgot my new "Prey" novel. Steve W. remembered me and brought me my book. He was so wonderful and I have my book to read to Portland.

Please thank him again for me!