

mspnice award

September 30th, 2016

Greetings Managers,

One of your employees, Tim Workman, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Tim for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Tim!



Sergeant Sean Hoerdts, with Officer Tim Workman, Airport Police Department

★ Customer compliment:

Dear Officer Workman,

On Thursday, August 25th around 9:30PM I had a problem and Delta Airlines could not help me. I located you at the Airport Police Station and explained my problem. I cannot thank you enough for what you did for me. You solved my problem in a very professional way. People like you are needed in our society.

*Sincerely,
Winfried Baur*