

mspnice award

November 28th, 2016

Greetings Managers,

One of your volunteers, Wayne Halverson, with Boudie the Golden Retriever, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Wayne for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Wayne!



Wayne and Boudie Halverson, with Katlyn Kaiser, MAC Operations

★ **Customer compliment:**

LOVED meeting Boudie, the Golden Retriever!
This is my home town airport and my absolute favorite! I travel
A LOT and MSP has everyone else beat!!