

mspnice award

September 1st, 2017

Greetings Managers,

One of your employees, Abdikadir Abdinasir, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Abdikadir for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Abdikadir!



Atif Saeed, MAC Assistant Director, Landside Operations, Abdikadir "Hashim" Abdinasir, Viking Taxi; and Commissioner Michael Madigan, Metropolitan Airports Commission

★ Customer compliment:

I want to comment on our experience with a taxi driver at MSP airport. I prefer to take a taxi from the airport then wait for a shuttle bus from a motel. July 26th, a Mr. Abdikadir "Hashim" Abdinasir, was my driver to the Comfort Inn in Bloomington, MN. He was professional, clean and neat with appearance. He managed our luggage for us. Most importantly he talked with myself and my 16 year old granddaughter. This was noteworthy for me because the past two occasions drivers have been busy with their phones whether business or personal I do not know. Hashim is an exceptional representative of your company.