

mspnice award

June 30th, 2017

Greetings Managers,

One of your employees, Andre Thomas, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Andre for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Andre!



Ana Melo, Andre Thomas, and Deb Buntjer, Sun Country Airlines

Customer compliment:

I'm flying your airline again today, this time MSP to Sea-Tac, and once again I had the most amazing wheelchair person, Andre. Please pass along what great service this young man provided me with the patience of JOB and a beautiful smile.

Truly a great ambassador of goodwill for Sun Country.

*Sincerely,
Cindy Schaefer*