

mspnice award

April 26th, 2017

Greetings Managers,

One of your volunteers, Barney Barnwell, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Barney for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Barney!



Barney Barnwell, Travelers Assistance;
with Jeff Prauer, Travelers Assistance Shift Supervisor

Customer compliment:

Barney Barnwell was escorting a traveler in the middle of B Concourse and he realized by my body language that I needed help to get to get to my baggage to get checked. I had arrived from Mason City on Air Choice. He was so helpful to me and offered to get me to Delta to Ft. Meyers. What a treasure he is!