

mspnice award

January 31st, 2017

Greetings Managers,

One of your employees, Brandon Simon, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Brandon for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Brandon!



Phil Burke, MAC Director of Operations; with Brandon Simon, MAC Landside Operations

Customer compliment:

I was waiting for a hotel shuttle when I discovered my phone missing. I was going back to get it where we had eaten at Ike's. When I asked at the info booth about it, this very kind man called there and then went to get it for me since it was through security. His name was Brandon.