

mspnice award

August 9th, 2017

Greetings Managers,

One of your employees, Bret Krichhevel, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Bret for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Bret!



Matt Grimm, MAC Manager, CMAA; Sunny Collier, Bret Kirchhevel, and Owen Pulk, and OTG

★ Customer compliment:

Another great visit with Bret and Sunny. I fly in weekly and make a stop when I arrive and depart for the food, drinks, and service. True professionals that make a mundane activity enjoyable. Will continue coming here every week. These guys are fantastic, and I appreciate their level of service.