

mspnice award

July 18th, 2017

Greetings Managers,

One of your employees, Brian Brooks, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Brian for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Brian!



Kerry Forbes, Brian Brooks, and John Shabelski, Caribou Coffee;
with Travis Schuckert and Lindsay Scherer, MAC Public Affairs & Marketing

★ Customer compliment:

I almost lost my debit card at Caribou Coffee at MSP Airport.
An employee tracked me down to return it before my flight. [#thankful](#)

