

mspnice award

November 6th, 2017

Greetings Managers,

One of your employees, Brigitte Paris, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Brigitte for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Brigitte!



Amanda Greene Guentzel, MAC Public Affairs and Marketing; Brigitte Paris, John Shabelski and Kerry Forbes, Caribou Coffee

Customer compliment:

She is always one step ahead, she has my drink ready every morning that I go, before I even order! When she asks how I am, I feel that she really cares instead of it being a mechanical response to everyone who walks up! I have been to the other coffee shops, and they don't even ask my name! I will always be a Caribou customer because of the way they treat me! I am not just another dollar in her pocket! As the manager she is out with her team helping customers.