

# mspnice award

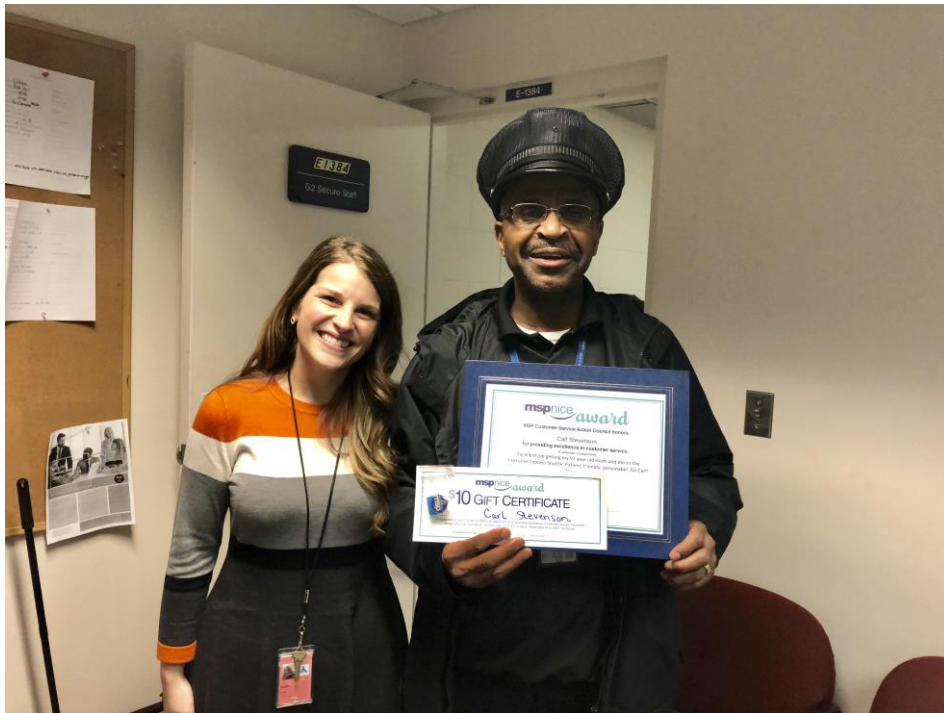
December 20<sup>th</sup>, 2017

Greetings Managers,

One of your employees, Carl Stevenson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Carl for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Carl!



Katlyn Kaiser, MAC Operations, with Carl Stevenson, G2 Secure Staff

## Customer compliment:

Excellent job getting my 91 year old mom and me to the Executive Express Shuttle. Patient, friendly, personable. Go Carl! Thank you!