

mस्प nice award

October 4th, 2017

Greetings Managers,

One of your employees, Carlo Lombardo, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Carlo for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Carlo!



Isabella Rhawie, MAC Manager, CMAA; with Carlo Lombardo and Brittany DeRienzo, XpresSpa

★ Customer compliment:

Xpress Spa was excellent and friendly service. Amazing massage. A great asset for travelers at the airport. Massage therapist was Carlo Lombardo.