

mspnice award

July 10th, 2017

Greetings Managers,

One of your volunteers, Cheryl Bann with Wilson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Cheryl for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Cheryl!



Cheryl Bann and Wilson, with Jane Zaspel, Travelers Assistance Shift Supervisor

Customer compliment:

Lovely time petting Wilson the therapy dog and talking with his owner Cheryl. After a week of Mayo appointments and heading back to the East Coast, it was wonderful to relax with the two of them.

Great program!