

# mspnice award

May 15<sup>th</sup>, 2017

Greetings Managers,

One of your volunteers, Cheryl Bann, with Wilson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Cheryl for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Cheryl!!



Cheryl Bann and Wilson, Travelers Assistance

## Customer compliment:

We enjoyed seeing Zoe and Wilson today. They were so sweet, they made our day. It was fun spending time with them. Thank you for having this program.