

mspnice award

March 24th, 2017

Greetings Managers,

One of your employees, Collin Wenda, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Collin for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Collin!



Nick Maddox, St. Croix Promotions & Retail, Inc.; Collin Wenda, Lolli and Pops;
and Isabella Rhawie, MAC Manager CMAA;

★ Customer compliment:

I visited one of your stores here in Minnesota at the MSP Airport. I was there around 5:30 PM on Monday, March 13th, 2017 and I encountered one of the kindest, most patient employees I have ever been helped by. I do not remember seeing a name tag, but I just wanted you to know that this gentleman was incredibly kind. He was not only nice, but also very knowledgeable of your stores products. I understand that many of these emails are often of the negative nature, but I feel very strongly that this employee deserves some recognition for his hard work, and that your company should know it is hiring and producing great employees. Cheers to you, Lolli & Pops!

*Sincerely,
Emily Pike*