

mspnice award

July 31st, 2017

Greetings Managers,

One of your employees, Cynthia Parker, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Cynthia for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Cynthia!



Phil Burke, MAC Director of Operations; with Cynthia Parker and James Arble, G2 Secure Staff

Customer compliment:

Cindy Parker just deposited me at my gate at MSP in a wheelchair.

I was alone with my 9 year old grandchild. She was amazing with all of us. She helped the kids relax- waited patiently while one of them went to the restroom- helped them through security. One in a million! She rocks!