

mspnice award

August 9th, 2017

Greetings Managers,

One of your employees, Dawit Tinsae, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dawit for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dawit!



Dawit Tinsae, MAC Landside Operations; with Atif Saaed, MAC Assistant Director, Landside Operations

★ Customer compliment:

Dawit- very nice, helped me out by telling me about the Super Shuttle. I didn't have enough money. Very helpful and polite, nice good guy.