

mspnice award

February 24th, 2017

Greetings Managers,

One of your employees, Debra Ruiz, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Debra for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Debra!



Janie Metcalf, Matt Grimm, MAC Manager, CMAA; Butch Howard, HMS Host; Debra Ruiz, Axel's Bonfire; and Jennifer Bingham-May, HMS Host

★ Customer compliment:

This is my favorite restaurant. I have been coming here for 30 years. Debra is my favorite waitress. She is a wonderful professional and a new friend. All the regulars support this place and its role to serve the customer. I look forward to many visits in the future with the walleye scramble.