

mspnice award

May 22nd, 2017

Greetings Managers,

One of your volunteers, Duyen Hong, recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Duyen for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Duyen!



Duyen Hong, Travelers Assistance;
with Jane Zaspel, Travelers Assistance Shift Supervisor