

mspnice award

June 8th, 2017

Greetings Managers,

One of your employees, Edip Imrahor, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Edip for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Edip!



John Nelson and Brian Berkner Hudson Group, Edip Imrahor, Author's Bookstore; Matt Grimm, MAC Manager Concessions and Business Development; and Jennifer Risch, Hudson Group

Customer compliment:

I just wanted to pass a huge compliment to the man who helped me pick out a book in the Minneapolis Airport, near gate C. He was so sweet, and the book was amazing—I cried as I read it. He told me he was originally from Turkey, and his name on the Cashier line on the receipt said, Edip. Hudson is so lucky to have such a kind and helpful man working in their store.

Many thanks,
Katie Lingle