

mspnice award

August 11th, 2017

Greetings Managers,

One of your employees, Eyob Abraham, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Eyob for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Eyob!



Janie Metcalf, HMS Host; Eyob Abraham, O'Gara's; and Matt Grimm, MAC Manager, CMAA

Customer compliment:

I was passing through MSP yesterday on the way back from Iceland with my wife and had the pleasure of being served by your team member Eyob Abraham at O'Gara's. Service was courteous, fast, and the food was hot. We really appreciated that. I just wanted to reach out and say Bravo, and tell you that Eyob is representing your organization very well! We will definitely visit the restaurant again!

*Kind regards --
James D. Mooradian*