

mspnice award

September 20th, 2017

Greetings Managers,

Two of your volunteers, Frank and Kathi Atha, were recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Frank and Kathi, for their outstanding commitment to customer service at MSP.

Our thanks go out to them on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Frank and Kathi!



Frank & Kathi Atha, with Zoe; and Lindsay Scherer, MAC Public Affairs and Marketing

Customer compliment:

- ★ I met Zoe today. I travel thru this airport frequently and always appreciate seeing the therapy dogs. Enjoy seeing the many smiles the dogs generate from the travelers. This is a wonderful airport to be in for a long layover. The best in the US!
Thank you!