

# mspnice award

April 20<sup>th</sup>, 2017

Greetings Managers,

Two of your volunteers, Frank and Kathi Atha with Zoe were recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Frank, Kathi, and Zoe, for their outstanding commitment to customer service at MSP.

Our thanks go out to them on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Frank, Kathi and Zoe!



Frank and Kathi Atha with Zoe, and Katlyn Kaiser, MAC Operations

## ★ Customer compliment:

We enjoyed seeing Zoe and Wilson today. They were so sweet, they made our day. It was fun spending time with them. Thank you for having this program.