

mspnice award

May 4th, 2017

Greetings Managers,

One of your employees, Galina Korinek, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Galina for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Galina!



Nick Maddox, St. Croix Airport Retail, Inc.; Galina Korinek, Kiehl's, and Isabella Rhawie, MAC Manager Concessions and Retail Management

Customer compliment:

I just visited your MSP airport Kiehl's store and had a fabulous shopping experience with Galina!!!

Galina is wonderful!! Very helpful, personable and professional! She's a great asset to Kiehl's!!

I'll definitely return to your store and Galina when I travel thru MSP!!!

Have a good day!

Laura Carlson