

mspnice award

August 9th, 2017

Greetings Managers,

One of your employees, Gil Fruchey, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Gil for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Gil!



Gil Fruchey, ABM Parking; with Rick Decker, MAC Manager, Landside Operations

★ Customer compliment:

Gil,

Thank you so much for finding the keys and taking the time to call and email me. I did pick up the keys on Saturday and can't tell you how relieved I am to have them back!!

Thank you again, Gil, for you and the team on communicating and returning the keys!

*Thank you,
Millie*