

# mspnice award

January 3<sup>rd</sup>, 2017

Greetings Managers,

One of your volunteers, Ginny Clark, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Ginny for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Ginny!



John Hewitt, Travelers Assistance Shift Supervisor;  
with Ginny Clark. Travelers Assistance

## ★ Customer compliment:

Travelers Assistance at MSP airport- especially Ginny and her partner Bob are so helpful to me on my unexpected delay and layover. They are fully informed on MSP airport services and kindly offered a place to take a long needed nap.

Thank you!