

mspnice award

November 2nd, 2017

Greetings Managers,

One of your employees, Ira Wilson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Ira for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Ira!



Ira Wilson, XpresSpa; and Isabella Rhawie, MAC Manager CMAA

★ Customer compliment:

An outstanding massage from Ira at XpresSpa took the stress out of my travels. I've used their services before but this time the experience was exceptional. MSP is one of my favorite airports to travel through. Everyone does MSP Nice!