

mspnice award

April 6th, 2017

Greetings Managers,

One of your employees, Jill Asche, was recently awarded with two MSP Nice Awards. The MSP Customer Service Action Council (CSAC) is proud to recognize Jill for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Jill!



Isabella Rhawie, MAC Manager, CMAA; Jill Asche, Swarovski;
and Nick Maddox, St. Croix Airport Retail, Inc.

Customer compliment:

Ryan was at the MSP Swarovski store. He stated that store associate Jill was very friendly, extremely helpful, and was over all outstanding. He further stated that he wanted to have his wonderful experience in this store on record.