

mspnice award

June 23rd, 2017

Greetings Managers,

One of your volunteers, Jim Raymond, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jim for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Jim!



Jim Raymond, Travelers Assistance; with Shannon Gale, MAC Asst. Manager, Facilities

Customer compliment:

My mom worked in PR for the City of Chicago for years. You've clearly got us beat! What a beautiful ambassador you have in Jim R. I asked where I could buy stamps and he pulled 2 out of his wallet!