

mspnice award

August 1st, 2017

Greetings Managers,

One of your volunteers, JoAnn Conney, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize JoAnn for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats JoAnn!



JoAnn Conney, Travelers Assistance; with Lindsay Scherer, MAC Public Affairs and Marketing

Customer compliment:

On a recent flight at MSP International, I was waiting for some coworkers. JoAnne C was extremely polite and courteous helping me try to find my counterparts.

She was pleasant to talk with, happy to help, and made a not so great situation more than tolerable.

Nice lady, happy to be there, enjoys what she does and it shows.