

# mspnice award

December 4<sup>th</sup>, 2017

Greetings Managers,

One of your employees, Judith Brant, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Judith for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Judith!



Terry Ferguson, Travelers Assistance Program Director,  
and Judith Brant, Travelers Assistance Shift Supervisor

## Customer compliment:

Lots of thanks. I will never forget your kindness and help during our extended stay in Minneapolis. The sleep in the lounge chairs was great and the coffee hit the spot. Your help was very much appreciated.

*Very best to you all, Kirsten Rasmussen*