

mspnice award

October 30th, 2017

Greetings Managers,

One of your volunteers, Judy Vorderbrugen, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Judy for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Judy!



John Hewitt, Travelers Assistance Shift Supervisor; with Judy Vorderbrugen; Travelers Assistance

Customer compliment:

Judy V helped me track down my lost wallet. She was very kind patient and helpful. I am so thankful for her!