

# mspnice award

June 2<sup>nd</sup>, 2017

Greetings Managers,

One of your employees, Julie Gardner, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Julie for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Julie!



Scott Skramstad and Dan Foster, MAC T2 Operations; with Julie Gardner, G2 Secure Staff

## **Customer compliment:**

Julie was walking and asked if I needed assistance. She's very helpful and extremely well informed. Showed me TSA Pre Check, had a lovely chat, an excellent employee - a **real keeper!**