

mspnice award

September 11th, 2017

Greetings Managers,

One of your employees, Kadir Tahiro, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Kadir for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Kadir!



Lieutenant Justin Malone and Kadir Tahiro, Traffic Control Officer; Airport Police Department

Customer compliment:

★ My car key was missing, I searched all over, parking level, etc. I went to the police station. Traffic Officer Tahiro went to the Lost and Found. He came back- no Key, he allowed me to use his cell phone to call another Travelers Assistant- it was in her bag. He went way beyond in helping. Very pleasant and helpful, and also helpful outside while I wanted for her to come bring me the key!