

mspnice award

July 17th, 2017

Greetings Managers,

One of your employees, Khiry Morgan, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Khiry for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Khiry!



Scott Skramstad, MAC T2 Operations; Ana Melo, Khiry Morgan, and Linda Gieser, Sun Country Airlines; and Luis Anchondo, MAC T2 Operations

Customer compliment:

This letter is long in arriving, but I wanted you to know that your Agent Khiry Morgan, at MSP was a pleasure to deal with at the airport. He was respectful, called me by my sir name, positive attitude, and all around just a nice person. His uniform was neat and professional, and he conducted himself in a professional manor. Please extend my thanks for a job well done.

Veresa Phillips