

mspnice award

November 2nd, 2017

Greetings Managers,

One of your employees, Kim Casey, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Kim for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Kim!



Isabella Rhawie, MAC Manager CMAA & Kim Casey, XpresSpa

★ Customer compliment:

Kim is excellent at massage. Because of her great massages, I frequently stop for 20-30 minute massages in the main concourse. It is exceedingly convenient (the main concourse).