

# mspnice award

December 21<sup>st</sup>, 2017

Greetings Managers,

One of your volunteers, Linda Ackerly, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Linda for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Linda!



Lynn Klonowski, Travelers Assistance Volunteer Coordinator, with Linda Ackerly, Travelers Assistance

## Customer compliment:

Thank you for such an awesome presence at your desk.

Linda A is such a great asset to this airport.