

mspnice award

February 24th, 2017

Greetings Managers,

One of your volunteers, Mary Halatyn, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Mary for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Mary!



Mary Halatyn, Travelers Assistance; with Rick Valentino, MAC Manager, Facilities

Customer compliment:

Mary H was extremely helpful in helping me to find a charging station for my cell phone which was completely dead. She was very concerned for me, helped me to find a charging location and answered all my questions and always had a smile on her face.