

mspnice award

October 2nd, 2017

Greetings Managers,

One of your employees, Officer Brett Pertler, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Brett for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Brett!



Officer Brett Pertler and Lieutenant Justin Malone, Airport Police Department

Customer compliment:

I had the opportunity this Sunday to meet Officer Brett Pertler. This Sunday I had a situation with a coworker, and he lost his laptop. Officer Pertler did such a great job for us, helping us out and finding a way to help my friend. He did a great job and went above his call of duty. He was great, awesome and we really appreciate it!

Elias Ramirez