

mspnice award

August 4th, 2017

Greetings Managers,

One of your employees, Officer Dave Rudolph, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dave for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dave!



Sergeant Mark Ledbetter and Officer Dave Rudolph, Airport Police Department

Customer compliment:

Dave,

Thank you for all of your kind assistance on Friday. We enjoyed your company and loved hearing about your dogs. Enjoy your eight days off and be sure to say hello to your family from us.

Have a good day.
God Bless America,
BOB DOLE