

# mspnice award

November 17<sup>th</sup>, 2017

Greetings Managers,

One of your employees, Petreecia Breaux, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Petreecia for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Petreecia!



Chris Robertson, OTG; Petreecia Breaux, Mill City Tavern; and Matt Grimm, MAC CMAA

## Customer compliment:

I had a server by the name of Patreecia. She had a very big smile on her face for the entire 45 minutes I had service with her. She truly made my day. The shocker is she's never been a server before and she was very fast on her feet & very uplifting. I mean I literally watched her run up and down always doing something with that beautiful smile on her face. Not to mention her service was phenomenal. I had never had service that great in my 56 years of life. KEEP HER! That young woman is restaurant server material. The meal was great as well. I'm just so honored to have got a chance to be waited on by someone so kind.