

mspnice award

December 29th, 2017

Greetings Managers,

One of your employees, Rachel Lovejoy, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Rachel for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Rachel!



Rachel Lovejoy and Travis Schuckert, MAC Public Affairs and Marketing

Customer compliment:

★ I just spoke with your representative Rachel. I've no idea as to how to pass along how pleasant, helpful and professional Rachel's direction was for me. She was very personal and definitive in steps I could take to seek a better and more efficient transition through MSP.

Ralph Bosse