

mspnice award

November 14th, 2017

Greetings Managers,

One of your employees, Richard Drews, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Richard for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Richard!



Harley Hutchinson, Laura Torrespena, Nick Maddox, Richard Drews, Isabella Rhawie, MAC; Audrey Johnson and Lori Enger. St. Croix Retail

Customer compliment:

Just wanted to email you to tell you what a wonderful job Richard is doing at Kiehl's. I travel often and when I'm at the MSP airport I usually stop by Aveda but recently met Richard and his gregarious and professional demeanor has swayed me to only use Kiehl's products from now on.

My girlfriend loves the under eye creme he recommended and for that I'm definitely thankful for Richard.

If only there were more salesmen like him in the world.

Have a wonderful day

Best Regards, Skye Girardin