

mspnice award

August 24th, 2017

Greetings Managers,

One of your employees, Seena Ligdi, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Seena for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Seena!



Brittany DeRienzo and Seena Ligdi, XpresSpa; Isabella Rhawie, MAC Manager, CMAA; Kirsten Frisch, XpresSpa

Customer compliment:

These people, specifically Seena, are amazing. Extremely friendly and welcoming and a welcome sight after a long flight. Professional, courteous, and polite. She made my experience traveling to MSP a great one and I wish more people conducted themselves as she does in the world!