

# mspnice award

February 13<sup>th</sup>, 2017

Greetings Managers,

One of your volunteers, Sue Porter, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Sue for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Sue!



Pat Hogan, MAC Director, Public Affairs and Marketing;  
with Sue Porter, Travelers Assistance

## Customer compliment:

Sue was so helpful and kind. Sue went out of her way to help me. Thanks!