

mspnice award

May 30th, 2017

Greetings Managers,

One of your employees, Thomas Hosley, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Thomas for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Thomas!



Ana Melo and Thomas Hosley, Sun Country Airlines;
with Luis Anchondo, MAC Assistant Manager, T2 Operations

Customer compliment:

I've just had the NICEST, KINDEST, MOST CHEERFUL and MOST HELPFUL wheelchair assistance person I have EVER HAD! ANYWHERE! EVER! This man is the BEST!! Sun Country couldn't have a better PR person! I firmly believe that good behavior should be recognized so I just wanted to let you know about what an exemplary employee you have in Thomas!

Thank you, Cindy Schaefer